

Managed Microsoft Azure Cloud Service



What's Included?

Public clouds such as Microsoft Azure need to be configured and managed based on the needs of the applications running in the cloud. Such configuration and management can cause complexity, but with Synoptek's Managed Azure cloud service, you can realize all of the advantages of the leading cloud platform.

The Synoptek Edge™

Synoptek's Managed Azure cloud service provides you with professionals that can architect your public cloud environment, orchestrate application performance, provide 24x7 technical support, operate on going patch and change management, and provide best security practices.

Superior Results:

In addition to deployment, configuration, and management, Synoptek's Client Advisors work closely with you to optimize your Azure environment to ensure your IT strategy translates into measureable business results.



24x7 Tech Support

Synoptek will provide a designated support number for troubleshooting and resolution that will route within Synoptek's US based helpdesk staff most familiar with your systems, when available.

The Synoptek Edge™
24x7 access to a regional team that understands your business and IT history.



Proactive Monitoring

Synoptek keeps a careful eye on network activity, intrusion detection, storage capacity, and trends in the utilization rates of CPU and memory.

The Synoptek Edge™
24x7 proactive cloud monitoring ensures your key business applications will not fail due to performance issues or malware.



Cost & Utilization Management

Save money and optimize performance with cloud right-sizing recommendations and resource management. With advanced alerting and cloud governance, Synoptek ensures every dollar is used for optimizing your public cloud performance.

The Synoptek Edge™
400+ continuous checks to identify idle and underutilized resources, unused reserved resources, and more.



Patch Management

Subscribed devices will be patched according to the identified vendor tier. Regularly patching quickly addresses security vulnerabilities.

The Synoptek Edge™
To accomplish this patching cycle, Synoptek uses 4 groups: Alpha, Beta, Production, and Excluded. Each group contains a different group of servers for a specific purpose.



Change Management

The goal of our change management process is to ensure that changes are scoped and then: evaluated, authorized, prioritized, planned, tested, implemented, and finally documented. Our process is intended to manage any change that might prevent a system or device from performing as expected.

The Synoptek Edge™
Synoptek has deployed and adheres to an ITIL framework methodology for enterprise change management.



Security & Remediation

200+ critical security best practice checks and alerts stemming from compliance regulations, public cloud recommendations, and our in-house security experts.

The Synoptek Edge™
Synoptek provides the security and necessary remediation steps to help fulfill PCI, HIPAA, FISMA, and other compliance requirements.



Develop & Track Roadmap

Our professionals will analyze your organization's performance gaps, redundancies, inefficiencies and unintended information silos and will recommend improvement strategies.

The Synoptek Edge™
The resultant technology roadmap will ensure accountability and drive IT strategy for your business.

